

Terms and Conditions of Use

Hopzigo – Private Carpooling Between Friends

Last updated: May 29, 2026

Welcome to Hopzigo (“App” or “Platform”).

These Terms and Conditions (“Terms”) govern your access to and use of the App.

By registering for or using Hopzigo, you confirm that you have read, understood, and agreed to these Terms.

1. Nature of the Service

Hopzigo is intended solely to facilitate the occasional and private sharing of rides between friends, acquaintances, family members, classmates, colleagues, or members of the same social circle.

The App:

- is not a transportation company;
- does not provide taxi, ride-hailing, chauffeur, or public transportation services;
- is not intended for commercial transportation activities;
- is designed exclusively for casual, non-professional, and non-recurring use.

Hopzigo acts only as a technical platform enabling users to connect and organize rides independently.

2. Strict Prohibition of Payments and Commercial Use

Users are strictly prohibited from:

- charging money for rides;

- requesting compensation, fares, commissions, or profits;
- offering transportation services for commercial purposes;
- using the App as a professional or recurring transportation activity;
- advertising paid rides or transportation services.

All rides arranged through Hopzigo must be offered free of charge.

Users may voluntarily and occasionally share actual trip-related expenses (such as fuel or toll costs), provided that:

- no profit is generated;
- such contributions remain optional;
- such contributions do not constitute payment for transportation services.

3. Eligibility and Registration

To use Hopzigo, users must:

- be at least 18 years old;
- have legal capacity to enter into agreements;
- provide accurate and truthful information;
- maintain only one personal account.

Drivers additionally represent and warrant that they:

- hold a valid driver's license;
- comply with all applicable traffic laws and regulations;
- maintain legally required vehicle insurance coverage.

4. User Responsibilities

Each user is solely responsible for:

- their conduct on and off the App;
- the information they provide;
- compliance with applicable laws and regulations.

Users agree to:

- behave respectfully and responsibly;
- prioritize safety during all rides;
- refrain from unlawful, harmful, abusive, or dangerous conduct.

5. Platform Disclaimer and Limitation of Liability

Hopzigo:

- is not a party to agreements between users;
- does not organize or supervise rides;
- does not guarantee the identity, reliability, or behavior of users;
- does not guarantee ride availability or completion;
- is not responsible for accidents, injuries, damages, losses, delays, disputes, or misconduct occurring between users.

All use of the App is at the users' own risk.

6. Safety Recommendations

Users are encouraged to:

- arrange rides only with trusted individuals;
- verify ride details before departure;
- use reasonable caution and judgment at all times.

Hopzigo reserves the right to suspend or remove any account suspected of violating these Terms or posing safety risks.

7. Prohibited Content and Conduct

Users may not:

- post illegal, offensive, discriminatory, or misleading content;

- impersonate another person;
- use the App for commercial transportation;
- solicit mandatory payments;
- violate the rights of others.

8. Suspension and Termination

Hopzigo reserves the right to suspend, restrict, or terminate access to the App at any time and without prior notice if a user:

- violates these Terms;
- misuses the Platform;
- engages in unsafe, unlawful, or harmful behavior.

9. Privacy and Data Protection

Personal data is processed in accordance with applicable privacy and data protection laws, including the General Data Protection Regulation (GDPR), where applicable.

Users acknowledge that limited information may be shared with other users as necessary to organize rides.

10. Changes to the Terms

Hopzigo may update or modify these Terms at any time.

Updated Terms become effective upon publication within the App or on the related website.

Continued use of the App after updates constitutes acceptance of the revised Terms.

11. Governing Law

These Terms shall be governed by and interpreted in accordance with the laws applicable in the jurisdiction where Hopzigo operates, unless otherwise required by mandatory consumer protection laws.

Any disputes arising from the use of the App shall be subject to the competent courts provided by applicable law.

12. Acceptance

By registering for Hopzigo, you acknowledge and agree that:

- you have read and understood these Terms;
- you will use the App only for private, occasional, and non-commercial purposes;
- you will not use the Platform to generate profit or provide transportation services professionally.